

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
167185-2014-AQ-ITA-UKAS

Initial certification date:
17 November 2014

Valid:
17 November 2017 - 17 November 2020

This is to certify that the management system of

CEDACRI S.p.A. - Sede Legale e Operativa

Via del Conventino, 1 - 43044 Collecchio (PR) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2011

This certificate is valid for the following scope:

The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.

Place and date:
London, 20 November 2017



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For the issuing office:
DNV GL – Business Assurance
United Kingdom, 4th Floor, Vivo Building,
30 Stamford Street, London, SE1 9LQ,
United Kingdom

A handwritten signature in blue ink, appearing to read 'D.P. Koek', written over a horizontal line.

D.P. Koek
Management Representative



Certificate No: 167185-2014-AQ-ITA-UKAS
Place and date: London, 20 November 2017

Appendix to Certificate

CEDACRI S.p.A. - Sede Legale e Operativa

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
CEDACRI S.p.A. - Sede Legale e Operativa	Via del Conventino, 1 - 43044 Collecchio (PR) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A. - Sito Operativo	Via De Gennaro, 1 - 70132 Bari (BA) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A. - Sito Operativo	Via Valcamonica, 17/A - 25132 Brescia (BS) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A. - Sito Operativo	Via Liguria, 33 - 15073 Castellazzo B. (AL) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.