



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C852505

Initial certification date:
17 November 2014

Valid:
18 November 2023 – 17 November 2026

This is to certify that the management system of
CEDACRI S.p.A.
Via del Conventino, 1 - 43044 Collecchio (PR) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.

Place and date:
Barendrecht, 18 February 2026

For the issuing office:
DNV - Business Assurance
Zwolsseweg 1, 2994 LB Barendrecht,
Netherlands



Erie Koek
Management Representative

Appendix to Certificate

CEDACRI S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
CEDACRI S.p.A.	Via Valcamonica, 17/A - 25132 Brescia (BS) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A.	Strada Bitonto Aeroporto 18/E - 70132 Bari (BA) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A.	C.so Monforte, 30 - 20122 Milano (MI) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A.	Via Liguria, 529 - 15073 Castellazzo Bormida (AL) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.
CEDACRI S.p.A.	Via del Conventino, 1 - 43044 Collecchio (PR) - Italy	The Information Technology Service Management System of CEDACRI supporting the provision of Application and Infrastructure Management, Application and Maintenance services to Banking and Financial Institutions and to other external customers.